



Mardyke Arena

UNIVERSITY COLLEGE CORK

Job Title: Full Time & Part Time Lifeguard

Location: Mardyke Arena, University College Cork (UCC)

Reports To: Duty Manager

Full Time Hours: 39 Tuesday – Saturday

Part Time Hours = 12 hours split between Tuesdays & Fridays

Job Summary:

Mardyke Arena UCC is seeking a reliable and vigilant **Full-Time & Part Time Lifeguards** to ensure the safety of all pool users. Key responsibilities include monitoring aquatic activities, enforcing pool regulations, responding to emergencies, and maintaining a safe and clean environment. Strong customer service skills and a proactive approach to safety are essential for this role.

Key Responsibilities:

- Monitor activities in the pool area to ensure swimmer safety.
- Apply principles of preventative lifeguarding and perform rescues if required.
- Be aware of and implement emergency procedures, assisting in controlling situations as needed.
- Conduct pool water testing and report unsafe conditions or equipment immediately.
- Maintain a clean and safe pool environment.

Qualifications and Skills:

- Previous experience in a similar role an advantage
- Current and valid ARC certification (RLSS National pool lifeguard qualification).
- Experience teaching swim lessons or coaching swim team highly desirable.
- Flexible schedule required.
- Proactive and high level of alertness and vigilance.
- Excellent customer care/service

- Excellent communication & interpersonal skills
- Remain vigilant and alert at all times.
- Ability to immediately respond to any situation or incident that may occur.

Standards:

- Be vigilant and alert at all times.
- Enforce all facility policies, rules and regulations when on shift.
- Responsible for the safe handling, transportation and storage of centre equipment.
- Undertake cleaning tasks where requested in order to maintain to an appropriate standard of cleanliness throughout the building

Customer Service:

- Demonstrate excellent customer care skills at all times.
- Dealing with customers in a friendly, polite, and professional manner.

Training:

Participate and successfully complete regular in-house training session

Working Conditions:

- This position requires flexibility to work mornings, evenings, weekends, and holiday cover as needed.

What We Offer:

- Competitive salary
- 20 days annual leave (pro-rata) + company days (pro-rata to max. 3 days) at Christmas
- Pension and sick pay schemes (T&C's applicable)
- Paid lunch breaks
- Sunday & Bank Holiday allowances
- Free access to Arena facilities
- Ongoing training and career development
- Staff uniform (where applicable) & parking

Application Process:

Interested candidates should submit a CV and cover letter outlining their qualifications and experience relevant to this role to lizmahr@ucc.ie by Thursday 30th January.

Mardyke Arena UCC is an equal opportunity employer. We celebrate diversity and are committed to creating an inclusive environment for all employees.