



# Mardyke Arena

UNIVERSITY COLLEGE CORK

**Job Title: Lifeguard**

**Location: Mardyke Arena, University College Cork (UCC)**

**Reports To: Duty Manager**

**Hours: Tuesdays 17.00 – 23.00**

## **Job Summary:**

The lifeguard ensures the safety, security and monitoring of all aquatic activities, the primary duties include overseeing swimmer safety, rescue operations and staying alert at all times ensuring the safety of all patrons.

## **Key Responsibilities:**

- Opening and closing the pool each day according to scheduled hours.
- Responsible for the safety of all patrons in the pool during rostered hours.
- Be aware of all emergency procedures and assist in controlling emergency situations.
- Closely monitoring activities related to the pool area, identifying any safety issues throughout shift.
- Report any unsafe conditions or equipment immediately to Duty Manager on shift.
- Maintain a clean pool environment at all times.
- Apply the principles of preventative life guarding.
- Provide First Aid, within the scope of one's qualifications
- Perform rescues if and when required.
- Take appropriate action during incidents.
- Carry out pool water testing as required.

**Standards:**

- Be vigilant and alert at all times.
- Enforce all facility policies, rules and regulations when on shift
- Responsible for the safe handling, transportation and storage of centre equipment
- Undertake cleaning tasks where requested in order to maintain to an appropriate standard of cleanliness throughout the building

**Customer Service:**

- Demonstrate excellent customer care skills at all times.
- Dealing with customers in a friendly, polite and professional manner.

**Training:**

Participate and successfully complete regular in-house training session

**Qualifications and Skills:**

- Previous experience in a similar role an advantage
- Current and valid ARC certification (RLSS National pool lifeguard qualification).
- Experience teaching swim lessons or coaching swim team highly desirable.
- Flexible schedule required.
- Proactive and high level of alertness and vigilance.
- Excellent customer care/service
- Excellent communication & interpersonal skills
- Remain vigilant and alert at all times
- Ability to immediately respond to any situation or incident that may occur.

**Working Conditions:**

- This position requires flexibility to work evenings, weekends, and holidays as needed.
- The role involves a combination of office work and active engagement with front-of-house operations.

**Application Process:**

Interested candidates should submit a CV and cover letter outlining their qualifications and experience relevant to this role to [lizmahr@ucc.ie](mailto:lizmahr@ucc.ie) on or before Tuesday 15<sup>th</sup> October.

Mardyke Arena UCC is an equal opportunity employer. We celebrate diversity and are committed to creating an inclusive environment for all employees.